User manual

Maestro 2032

proximus

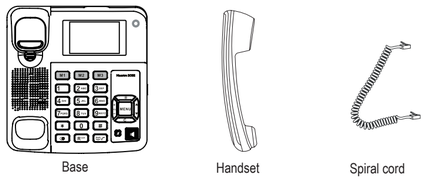
10000776 Rev. 1 (EN)

1. BEFORE STARTING

Proximus thanks you for choosing the **Maestro 2032**, which is designed for connection to the Belgian public analogue network, and is approved in compliance with European regulations, as attested by the CE mark.

1.1 Contents of the box

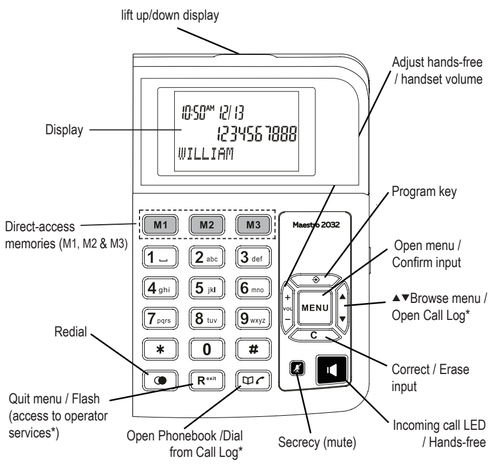
Check that the following are all in the box:

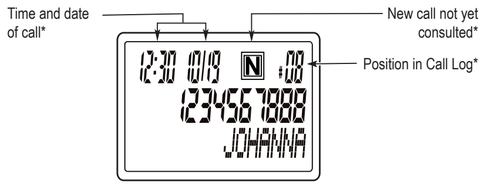


1.2 Cleaning

To clean your set, use an antistatic cloth lightly moistened with water.

1.3 At-a-glance guide to the keys and display



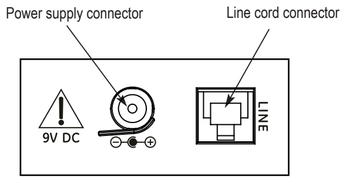


*Subject to subscription from Proximus

2. INSTALLATION

2.1 Connections

- Connect one end of the spiral cord to the handset and the other into the slot on the left side of the telephone.
- Plug the line cord into the slot at the back of the set (behind the display) and plug the telephone jack into the wall socket.
- Connect one end of the power cable into the socket provided on the back of the set (behind the display).
- Plug the other end into an electricity socket.

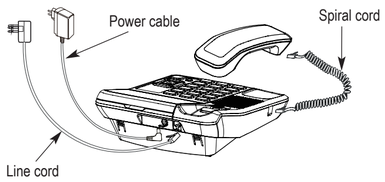


Caution:

- Only use the 9V DC power supply provided with the telephone.

AC/DC power adapter model: SJB0900100PE
Manufacturer: Helms-Man Industrial Co., Ltd.
AC: 100-240V - 50/60 Hz - 300 mA
Output: 9V DC 100 mA

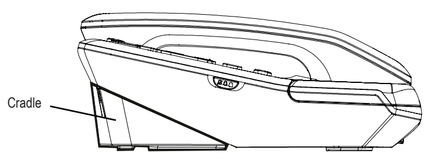
This appliance is equipped with a switching power supply; it therefore has very low electricity consumption.



2.2 Wall mounting installation

Your phone is by default in desk mode position. If you need to wall mount it, please follow the steps below.

- Turn the telephone around, with the display pointing upwards.
- Press on the two striped parts to remove the cradle.
- Clip the cradle onto the bottom of the telephone so that the striped part of the cradle is towards the bottom of the telephone, just behind the key.



Side view of telephone with cradle attached for wall-mounted use

- With a coin, reverse the round plastic part located on the left side of the base (above speaker holes) to have "WALL"word in upright position.
- Drill two holes in the wall, 83 mm apart.
- Insert plugs, then introduce the two screws.
- Attach the telephone, sliding it downwards.

3. SETTINGS

See chapter 1.3 At-a-glance guide to the keys and display.

To go into settings mode:

- Press MENU.
  - ▶ The display shows: "SET ∧ OR ∨ ".
- Use the ▲ or ▼ keys to scroll through the menu functions.

Note: You can go back a step or quit the menu at any time by pressing R exit.

Setting the display language (French, English, German and Dutch)

When the menu shows "*CID LANGUAGE*":

- Press MENU.
- Select the language using the ▲ or ▼ keys.
- Press MENU again to save.

3.1 Setting the clock

When the menu shows "*TIME/DATE*":

- Press MENU.
- To adjust the setting, press ▲ to scroll through the digits.
- To move on to the next parameter (hour/minute/day/month), press ▼.
- Press MENU again to save.

3.2 Setting the display contrast

Contrast

When the menu shows "*SELECT CONTRAST*":

Press MENU.

Use the ▲ or ▼ keys to select the contrast level on the display (4 levels).

Press MENU again to save.

Orientation

The display can be positioned manually (raised or lowered as preferred).

3.3 Selecting the call parameter

It is not necessary to modify the following parameter which is preset to work on the Belgian network:

Flash time (timed loop break)***:***

Default flash time for Belgium is 120 ms.

When the menu shows "*FLASH TIME*":

- Press MENU.
- Use the ▲ or ▼ keys to select the flash time.
- Press MENU again to save.

4. MAIN FUNCTIONS

4.1 Answering a call

Pick up the handset or press (hands-free mode).

At the end of the call, replace the handset or press again (hands-free mode).

4.2 Making a call

To talk via the handset:

- Pick up the handset.
- Dial the number of your correspondent (for stored numbers, see §5.2 "Calling a Phonebook number").
- At the end of the call, replace the handset.

Note: At any time during the call, you can switch to hands-free mode by pressing . When the blue LED lights up, you can replace the handset.

To talk without picking up the handset (i.e. in hands-free mode):

- Press .
  - ▶ The blue LED above the key lights up.
- Dial the number of your correspondent (for stored numbers, see §5.2 "Calling a Phonebook number").
- When your correspondent answers, speak directly without picking up the handset.
- At the end of the call, press again.

Dialling the number before picking up the handset:

- Dial the number of your correspondent (for stored numbers, see §5.2 "Calling a Phonebook number").
- Pick up the handset or press .
  - ▶ The call is initiated automatically.
- At the end of the call, replace the handset or press again.

4.3 Redial

- Press : the last number called appears on the display. You have 10 seconds to initiate the call, either by lifting up the handset, or by pressing .

4.4 Using hands-free mode

Tips on using hands-free mode

- Stay fairly close to the telephone so that the person you are speaking to can hear you clearly.
- Avoid talking at the same time as your correspondent.
- Avoid using hands-free mode in noisy environments: the microphone can pick up ambient noise and this will prevent the hands-free function from switching to receive mode when you finish saying something.

Turning hands-free mode on/off

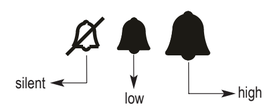
You can switch to hands-free mode at any time.

- Press .
  - ▶ A LED lights up above the key .

Similarly, at any point in a hands-free conversation, you can turn off hands-free mode by picking up the handset (the LED turns off).

4.5 Adjusting the volume

Setting the ringer volume:



The ringer volume slider is on the right-hand side of the telephone. Move the cursor to the desired setting: silent, low or high.

If the ringer is silent, the blue LED lights up to signal incoming calls.

Setting the handset volume:

At any time during a call, you can raise or lower the volume by pressing as many times as required (4 levels).

Setting the hands-free speaker volume:

If you are talking in hands-free mode(active), you can raise or lower the volume by pressing as many times as required (8 levels).

The telephone will remember the last volume level.

4.6 Secrecy mode

To put your correspondent on hold while you talk to someone next to you, press the key, which then lights up in blue.

To exit secrecy mode, press again.

5. USING THE PHONEBOOK

5.1 Programming / Changing / Erasing a memory

You can store up to 13 names and numbers in memory (3 direct-access memories + 10 indirect memories).

To store a number in memory:

- Press .
  - ▶ The display shows “I0-I9”.
- Select the chosen memory location (pad keys 0 to 9 for indirect memories or keys M1, M2, M3 for direct memories).

Note: You can use the ▲ or ▼ keys to scroll through all the memory locations.

- Press to confirm the memory location.
- Enter the number (up to 32 digits).
- Press again to save the number.
- Enter the associated name (up to 12 characters) using the keypad.

  Example: for "*PAUL*":

  - Press 7 pqrs once.
  - Press 2 abc once.
  - Press 8 tuv twice.
  - Press 5 jkl three times.

  To insert a space, press 1 ␣ once.
- Press to save the name.

Note: At any time during this procedure, you can erase the previous digit or letter by pressing C.

To insert a pause when storing a number, press .

The 1 ␣, *, 0 and # keys can be used to enter special characters.

To erase / change a memory:

- Press .
- Scroll through with the ▲ or ▼keys (or press the selected memory directly: M1, M2, M3 or 0 to 9), Now you have two options :

Erase a memory and replace it with a new one:

- Press .
- Enter the new number directly (using the keypad).
- Press .
- Enter the new name.
- Press to save.

Change a memory or erase it without replacing it:

- Press .
- Correct the number using the C key, or erase each digit one by one, again using the C key, to delete the number completely.
- Press .

- Correct the name using the C key, or erase all of the letters to delete the name.
- Press OK again to save.

5.2 Calling a Phonebook number

Direct-access memories (M1, M2, M3):

- Pick up the handset or press .
- Press the direct-access memory key M1 , M2 or M3 .
  ▶ The call is initiated automatically.

Indirect memories (I0 to I9):

- Pick up the handset or press .
- Press to open the Phonebook.
- Use the ▲ or ▼ keys to scroll through the Phonebook to find the name you want.

  or
- Press the corresponding memory location (0 to 9).
- Then press to initiate the call.

5.3 Saving the last dialled number

- Press .
  ▶ The display shows "*PICKUP PHONE*".
- Press OK followed by the memory location key (0 to 9 or the direct access keys M1 , M2 or M3).
- Press OK once to save the number.
- Enter the correspondent's name, using the keypad.
- Save by pressing OK .

6. NETWORK SERVICE FUNCTIONS*

(subject to subscription)

6.1 Identifying callers

The **Maestro 2032** enables you to use the caller name/ number identification service* to identify callers before answering, or if a call comes in while you are already on the line with somebody else.

The last 75 incoming calls (whether you answered them or not) are listed in the Call Log.

Call Log

The display shows: "*X NEW CALL(S)*" for missed calls that you haven't consulted, or "*X CALL(S)*" for missed calls you have consulted and calls you have answered.

If the caller number matches a number in the Phonebook, the name associated with the number is displayed*.

The display also shows the time and date of the call and the order in which calls are received. N is shown the first time you consult a missed call.

Consulting the Call Log:

- Use the ▲ or ▼ keys to scroll through the Call Log.
  ▶ The display shows the message "*START/END*" at the beginning and end of the list.

Deleting a number from the Call Log:

To delete the displayed number, press C .

Deleting all the numbers in the Call Log:

You can delete all the numbers from the Call Log list while consulting it, or when the display shows the number of (new) calls. To do so:

- Press and hold down the C key until the display shows: "*ERASE ALL?*".
- Press MENU to confirm.

Saving a number from the Call Log in the Phonebook:

- To save the displayed number, press OK .

Calling someone back from the Call Log:

- While consulting the Call Log, you can call the displayed numbers by pressing :
  ▶ "*PICKUP PHONE*" appears.
- To dial out, off-hook the handset or press .
- If the phone is connected behind a private switch (PABX) and a prefix is required to dial out, press the selected digit on keypad (to delete , press #).
- To dial out, off-hook the handset or press .
- If "*CAN'T BE DIALED*" appears, the number cannot be called back because it was not disclosed by the fixed telephone network.

6.2 Compatibility with Proximus voicemail service (PHONEMAIL)*

- When a new voicemail message is received, the icon is shown on the display.
- Contact Proximus for more information.

*6.3 Other network service functions**

In conversation, R key allows access to other Proximus services (2nd call, toggle between 2 correspondents, 3-way conference).

Contact Proximus for more information.

7. TROUBLESHOOTING

Problem	Cause	Solution
You have difficulty reading the display	The contrast is too weak	Adjust the contrast (see §3.2 "Setting the display contrast"). Tip: the "contrast setting" function is the 3rd item in the menu
	The display is at the wrong angle	Move the display by hand into the optimal position.
The display and hands-free feature are not working	The power supply is not connected properly	Check the power connections (see §2.1 "Connections").
There is no dial tone	The telephone jack is not properly plugged in	Check the line cord connections (see §2.1 "Connections").
	The earpiece volume is too low	Increase the volume setting (see §4.5" Adjusting the volume").
The telephone doesn't ring	The ringer is off	Adjust the ringer volume (see §4.5 "Adjusting the volume").
	The line cord is disconnected	Check the line cord connections (see §2.1 "Connections").
Your correspondent can't hear you	Secrecy mode (Mute) is active: the key LED is on	Turn off secrecy mode (Mute) by pressing . The LED turns off.

8. SAFETY

In the event of danger, the mains adapter acts as 230V power isolating device.

It should therefore, as a precaution, be installed close to the appliance and be easily accessible. To disconnect the device from the primary power source, the mains adapter must be removed from the 230 V AC / 50 Hz socket.

If the mains adapter fails, it must be replaced by an identical model.

!Do not use your telephone to notify a gas leak when standing in the vicinity of the leak.

9. ENVIRONMENT

The equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances for the health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.

The crossed-bin symbol invites you to use those systems.

If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration.

You can also contact us for more information on the environmental performances of our products.

10. GUARANTEE TERMS

The Equipment you have bought has been carefully selected by Proximus and is covered by a two-year warranty on spare parts and labor in the event of any material or manufacturing defect, unless otherwise specified. The warranty shall be valid from the date on which the equipment is collected or delivered.

If you have any problems with the equipment, you should take it to Proximus Center or to one of our authorized agents, in its entirety and in its original packaging, or in packaging providing the same degree of protection, together with the original receipt.

Your equipment will be repaired or replaced free of charge, on presentation of the receipt, in the event of any material or manufacturing defect.

Proximus alone shall determine what repairs and/or replacements are necessary. The warranty on the repaired or replaced equipment shall end on the date on which the original warranty on the purchased equipment expires, but shall not be less than 3 months.

The warranty shall not cover:

- damage of any kind that does not predate the sale;
- any damage, faults or defects attributable to the Customer or to causes unrelated to the Equipment: lightning, power surges, humidity, accidental damage, improper use or poor maintenance, failure to comply with the instructions in the user manual, and force majeure;
- the repair or replacement of movable parts (cords, wires, plugs, aerials,etc.), consumables (cells, batteries, paper, ink, etc.) needing regular replacement and the supply of cleaning products.

The warranty shall not apply:

- to any changes or repairs to the Equipment undertaken by the Customer himself/herself or through the services of persons not designated by Proximus;
- if the Customer removes or tampers with the manufacturer's serial numbers and/or brand names on the Equipment;

Proximus shall not be liable for any indirect or immaterial loss sustained by the Customer as a result of the malfunctioning of the terminal Equipment, such as any loss of production, revenue or contracts.

ATLINKS

CE

DECLARATION OF CONFORMITY (DoC)

We,

ATLINKS EUROPE
22 Quai Gallieni
92150 SURESNES
FRANCE

Declare under our sole responsibility that the product Proximus Maestro 2032, complies:

- With the essential requirements and other relevant requirements of the R&TTE Directive (1999/5/EC) based on the following standards and other normative documents:
  - EN 60950-1 (2006) + A11 (2009) + A1 (2010) + A12 (2011)
  - EN 55022 (2010)
  - EN 55024 (2010)
- With the RoHS Directive 2011/65/EU of June 8 2011, on the restriction of the use of certain hazardous substances in electrical and electronic equipment

This conformity is understood as being effective if the product for which it is given is installed and used according to the instructions provided in the user's guide.

Suresnes, 30 June 2014

Jean-Alexis DUC
Managing Director Atlinks Europe

! The General Terms and Conditions for the Sale of Equipment can be obtained on request from any Proximus service available to the public or at www.proximus.be.

proximus

R.P. Ariane Marchant,
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